

Job Description

**Front of House Staff**

Do you want to work for an award-winning independent restaurant? We are looking for great people to join our team who are hardworking, confident and polite.

You will have excellent communication skills and be able to engage with guests to ensure they have everything they need during their visit. You must be passionate about Customer Service, quality of food and have exceptional attention to detail.

Enthusiasm, confidence, drive and ability are all key factors within this role.

**Essential**

- Excellent organisation skills and able to work on own initiative
- Reliable and punctual
- Be flexible to accommodate the businesses needs
- Friendly and engaging personality
- The need to help and support other members of your team
- Minimum of 1-2 years experience required
- Up-sell when appropriate
- Arrange table settings
- Cooperate and liaise with your managers, bar and kitchen team
- Deal with bills and payments responsibly
- Follow all the relevant company procedures
- Being knowledgeable so you can answer and advise our guests on our food & drinks menu

**Benefits include:**

- 28 days paid holiday per year
- Opportunity to develop and grow by attending training courses
- Shared tips
- A friendly and supportive team
- Free meal whilst working a shift
- Pension scheme
- 20% discount off food for you and 3 friends
- Incentive scheme
- Day off for your birthday
- Refer a friend scheme

**Salary:** £9.50 per hour

**Hours:** 30-40hrs

**If you are interested in being part of our successful team please apply, we would love to hear from you.**

**Please email your application to: [info@bollicini.co.uk](mailto:info@bollicini.co.uk)**

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